

Notes of the PPG meeting on Wednesday 9th April 2014

Present: Drs Nissenbaum, Fermer, Rosemary Adams, Mr Wildgoose, Mr & Mrs Jones, Mr Bennett and Mr Decourcy

Apologies: Mr Grocock

Chair: Dr. Nissenbaum

Matters arising:

Rosemary Adams commented that she was surprised that there were so few members present and wondered if it was because the meeting was earlier than usual. However the timing of the meeting had been discussed and included on the previous minutes.

Surgery News

New team members - Sally Partridge (dispensary receptionist)

- Dr B Rafferty (7 sessions per week)

Appointments - Practice undertaken and audit to look how many appointments we were offering compared to our list size and are going to increase the number of appointments offered in the afternoons and also look at the ratio of appointments that are offered "on the day" compared to "pre-bookable". It was asked by one of the members if "on line" appointments could be made for the nurses. Practice to take this into consideration.

Open Afternoon - Organised by Dr Flinders. 17th May 2014 1-4pm. An opportunity for local services and those working in the practice to give information about the services they provide and also an opportunity for patients to ask any questions. Tracy and Steph from the reception team will be available for patients to ask any questions they may have about the practice. Everyone welcome.

Break in - At the end of March the surgery was broken into via a downstairs locked window. A small amount of cash was taken (Macmillan monies) and we are looking at the options for CCTV cameras/metal roller blind for one of the downstairs windows.

Changes to Consulting rooms at Bolsover Surgery – due to the changes around workload (Dr Spencer & Dr Nissenbaum now both part time) for the GP's, a few of them have changed rooms. Details of "who is where" are displayed around the surgery.

Other Business

There was some discussion re a daily bus service between Chesterfield to Western Park hospital for cancer patients. Organised by Nena Kind drop in centre on low pavement Chesterfield. Book by ringing the day before and the cost is £5.00. Practice now has leaflets for patients.

It was noted that a piece of gym equipment was faulty – Rosemary had contacted Bolsover Wellness on several occasions re a maintenance contract as they are the main users of the equipment, but had been unsuccessful, however this piece of equipment has now been repaired and the Bolsover Wellness took responsibility.

Date for next meeting 16th July @ 6.30pm. Guest speaker Judith Brown from Derbyshire Health United.

