

Patient Participation Group Minutes from 10th October 2012

Apologies; Mrs Culpin, Mr C Jones, Dr Alla

AOB Commissioning Group – North Derbyshire, Mrs Matthew's queried the name of the group. Name of the group is to be confirmed at the next meeting.

Minutes from previous meeting discussed.

Estates assessed Glapwell surgery for; extra ramps, rails and electric doors.

Mark North - Freedom Commissioning Project at Methodist Church, Hilltop.

This was set up in 2008/9 to target social deprivation within the area. This service offers;

- Meeting people, providing cups of tea, providing services to support people
- Free internal training courses
- 2 days a week free access to the internet, help is available on a Monday and Tuesday
- Tuesday and Friday has a café service from 9am until 2pm with free tea, coffee and cake provided
- Tuesday, people can; surf for a job, benefits service, support filling in forms etc and Citizens advice are available
- The service runs a low cost second hand children's sale
- Money is provided for people "in need" as an emergency fund
- Tuesday is Credit Union for people to use to can save weekly for; Christmas, holidays etc. Low cost loans are also available
- Tuesday is Reading support group
- Food bank - they give away up to 10 parcels a week, each parcel contains 3 days worth of food. There does need to be a referral for this. Please enquire at the church
- Furniture – beds and bedding can be provided
- Support to enable people to make life changing steps to move forward
- There are 60 volunteers
- Young people who are on benefits need to speak to the council now as changes are coming.

There may be a market stall in Bolsover to promote the Freedom Community project.

IT Officer – Rosemary (Practice Manager) explained Jamal's role and that he is going to be looking at appointment data and the Intranet.

Emergency Care – Does the PPG want this survey to go ahead? PPG are to think about questions for the surgery. Mr Brazier is to work on the survey with other PPG members.

Meeting closed and the next PPG meeting is scheduled for 9th January 2013